

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

Permanent Addition of Extended Mail Forwarding Product
to the Market Dominant Product List

Docket No. MC2022-40

CHAIRMAN'S INFORMATION REQUEST NO. 1

(Issued March 11, 2022)

To clarify the basis of the Postal Service's request to convert the experimental product Extended Mail Forwarding into a permanent offering on the Mail Classification Schedule,¹ the Postal Service is requested to provide written responses to the following questions. Answers should be provided as soon as possible, but no later than March 18, 2022.

1. The Postal Service states that the "Extended Mail Forwarding has reduced Undeliverable as Addressed (UAA) handling costs, resulting in cost savings." Request at 2. Please provide an estimate of the total cost savings from the Market Test and explain how the Postal Service calculated that estimate.
2. Did the Postal Service collect market research data, including consumer preferences and the feasibility of different pricing options, from the market test?²
 - a. If yes, please explain the method of data collection, what data was collected, and how it was used. Please provide any relevant documentation.

¹ United States Postal Service Request to Convert Extended Mail Forwarding to a Permanent Offering, February 14, 2022 (Request).

² Docket No. MT2020-2, Order Authorizing Extended Mail Forwarding Market Test, July 20, 2020, at 10 (Order No. 5591).

b. If no, please explain why not.

By the Chairman.

Michael Kubayanda